





# **Big Data Applications in Programmatic Marketing Ecosystem**

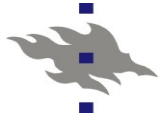
Ilkka O. Lavas  
Helsingin Yliopisto  
Tietojenkäsittelytieteen laitos



# Big Data Applications

## Deep Dive to Programmatic Marketing Ecosystem

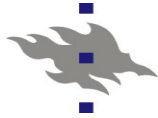
- **Why** this is interesting
- Summary
- How this relates to Big Data
- Summary and Conclusion



# Big Data Applications

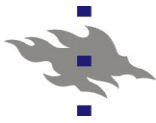
Big data have many applications in different areas

- science and research
- public health
- customer relation management
- machine and device performance analysis
- optimizing cities and countries
- finance and banking
- Advertising and data driven marketing

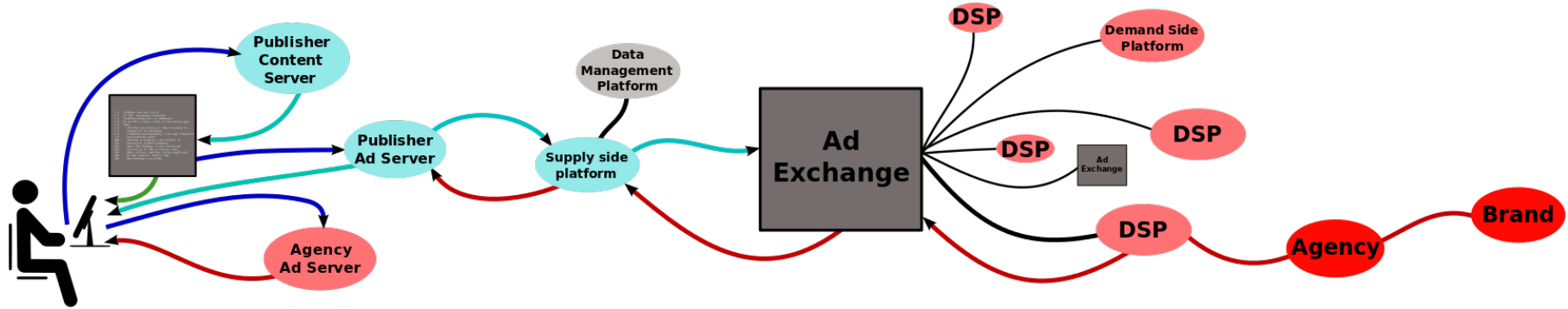


# Programmatic Marketing Ecosystem examples

- Programmatic = Automating simple tasks
- Marketing = telling stories to existing and new potential customers
- Ecosystem = distributing of data between systems
- Hotels.com example (retargeting, email reminder)
- Zalando example

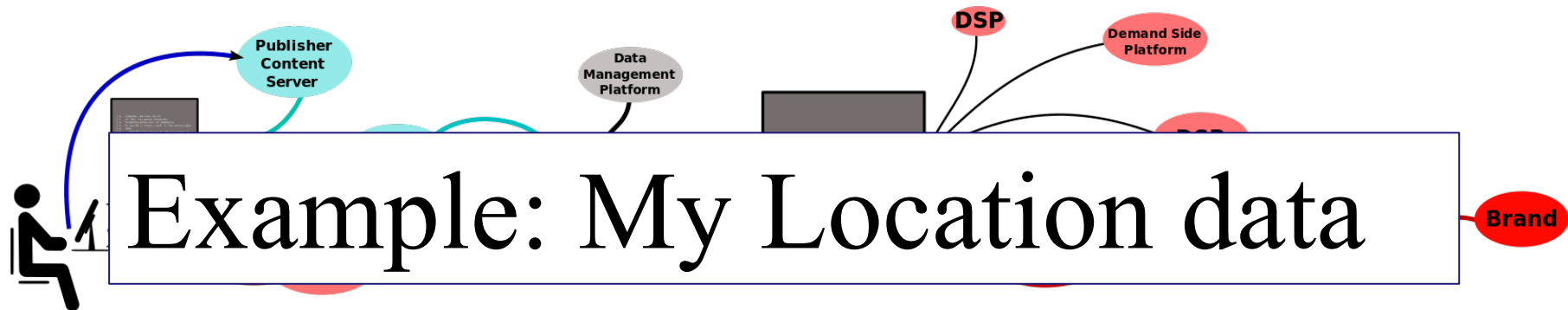


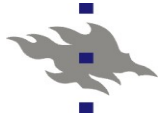
# Advertising Programmatic marketing ecosystem





# Advertising Programmatic marketing ecosystem





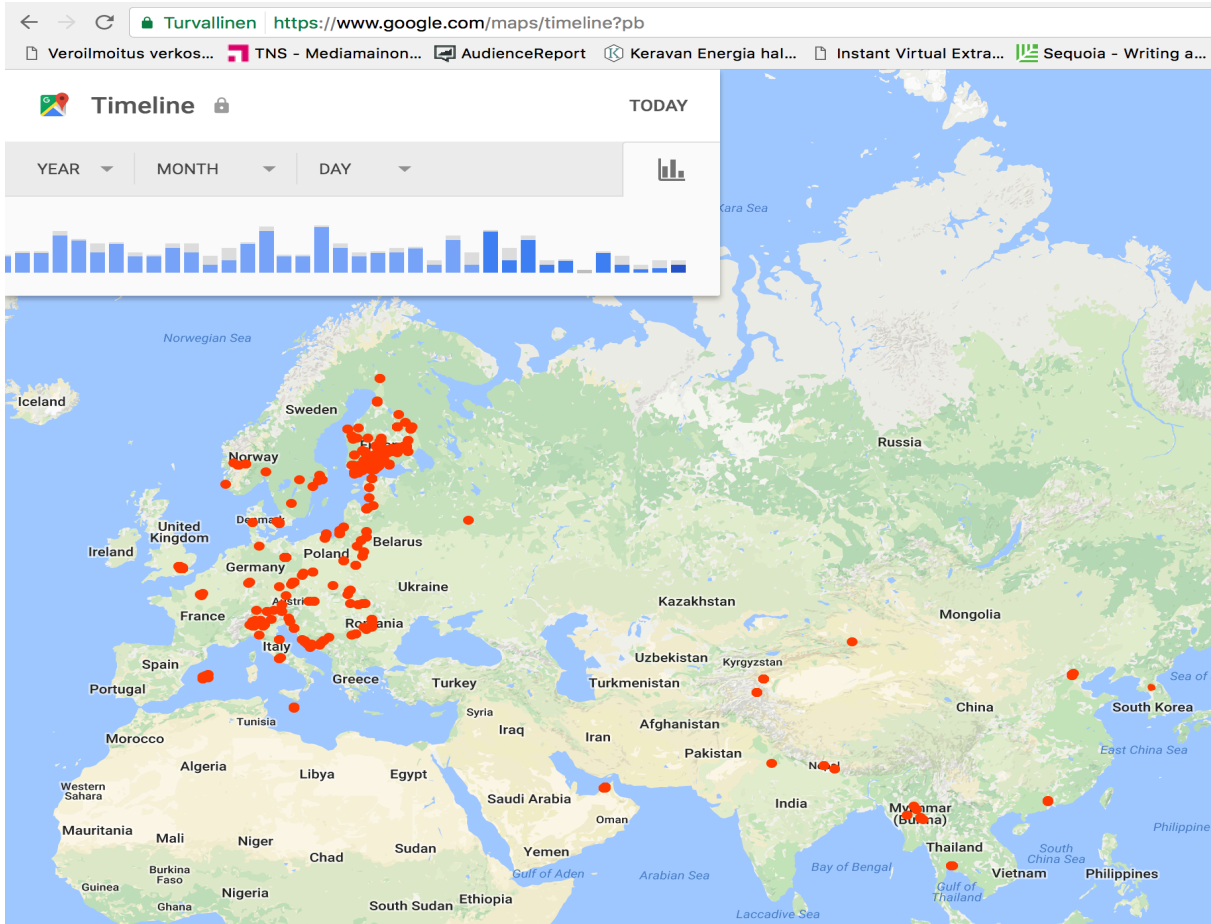
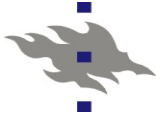
**Example:**

**Geospatial data**

**combined with location data**

**is one form of data in programmatic marketing  
ecosystem**





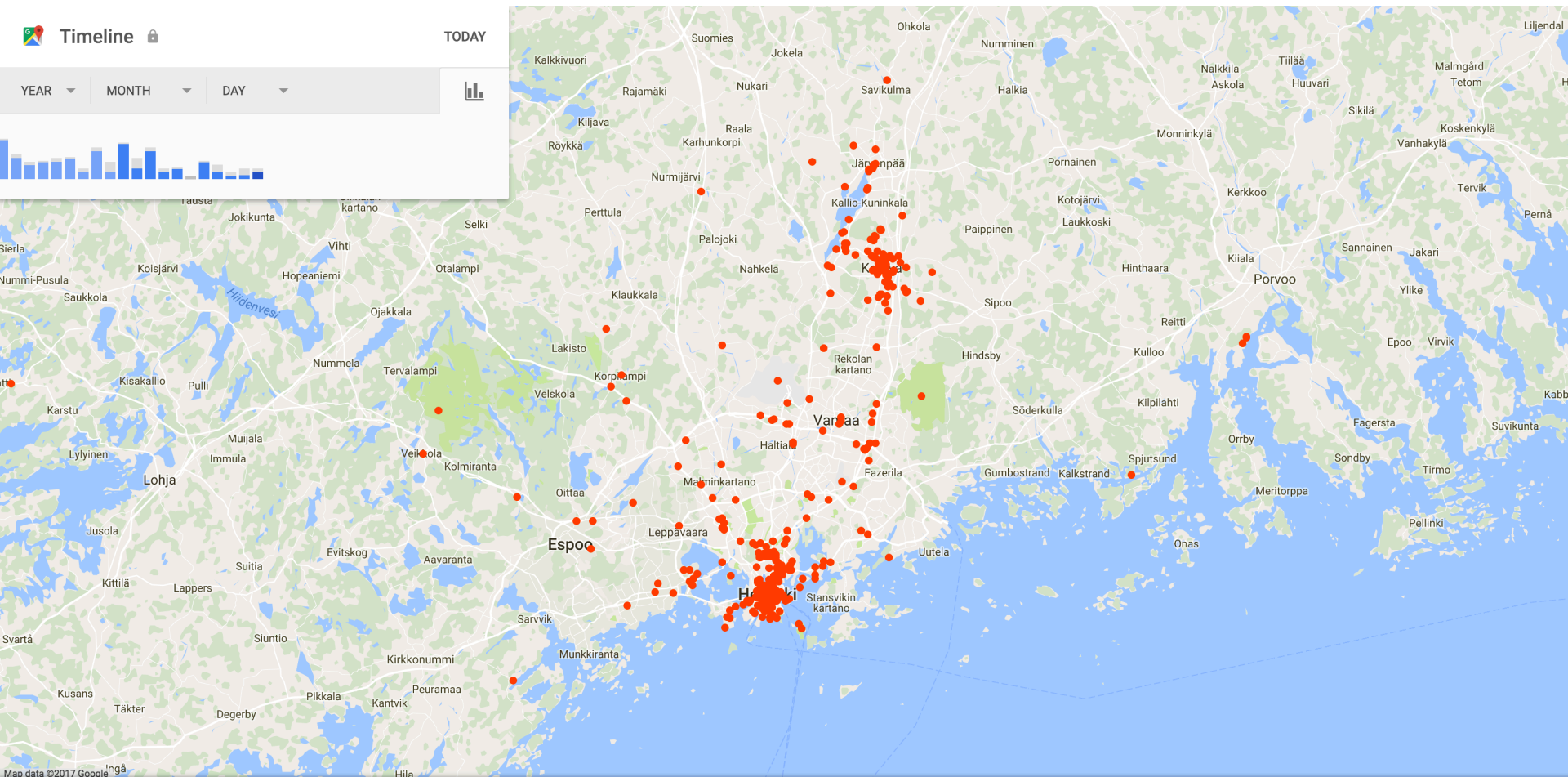
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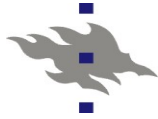
Timeline

YEAR MONTH DAY



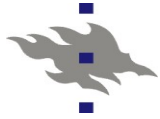
TODAY





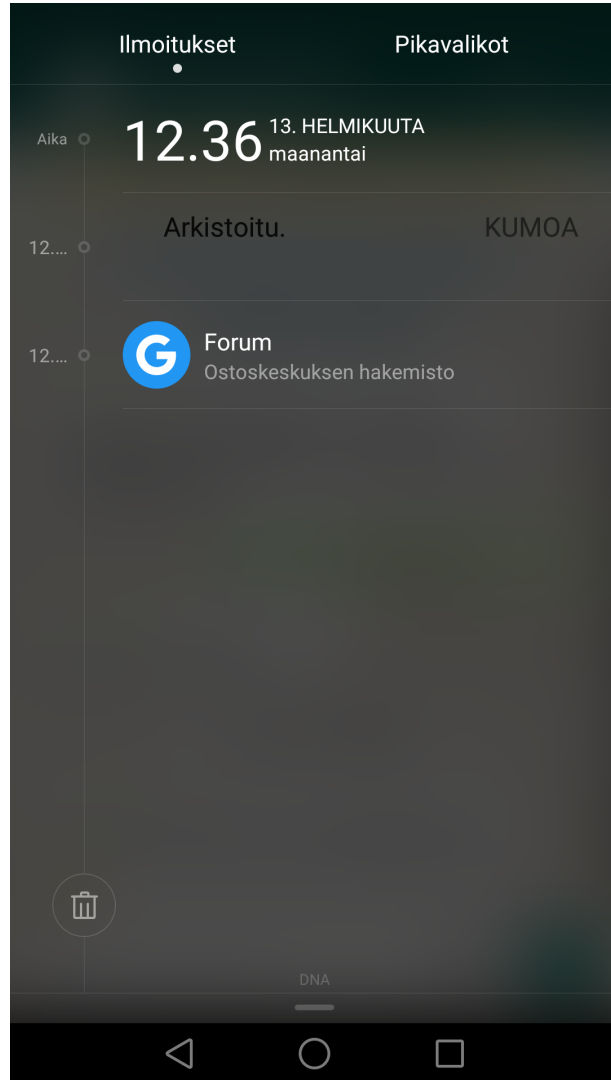
## Why this is interesting?

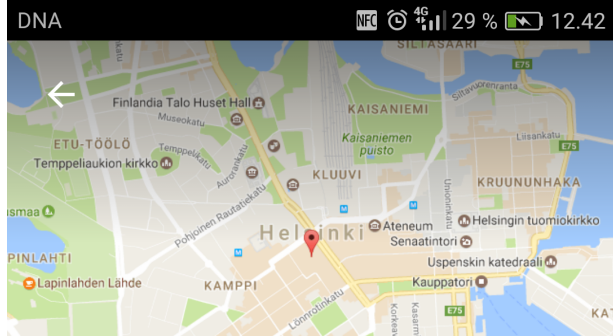
- geospatial big data and location data can give benefit to
  - save fuel
  - Save time
  - Increase revenues
  - Plan urban areas
  - Improve health care
  - **Better marketing**




# Applications



- Forum example (from mobile screenshot)






## Forum

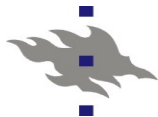
 Ostoskeskuksen hakemisto



<b>Specsavers Optikko</b> Helsinki Forum Optikko	<b>Dressmann Forum</b> Miestenvaate-liike	<b>KICI</b> Kos
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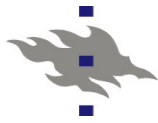
 Ostoskeskuksen hakemisto

### Hakemisto – Forum



## Case Netflix

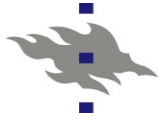
- Netflix generated the data on the top-50 rentals in 2009 in each zip code
  - Such patterns are very useful for recommending movies to their users



Marketers & brands want to talk to you personally and big data can help them to make you feel

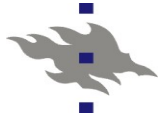
” Oh how nice from you to think of **me!**”





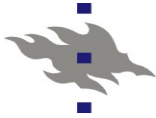
# Applying Big Data

## 1) Collecting data



## Amount of data is increasing

- McKinsey Global Institute says that the pool of personal location data was in the level of 1 PB in 2009 and is growing at a rate of 20% per year
- + + + + New data from internet of things data stored to internal archives
- in Google, about 25 PB of data is being generated per day, and a significant portion of the data falls into the realm of spatio-temporal data



# Rise of mobile

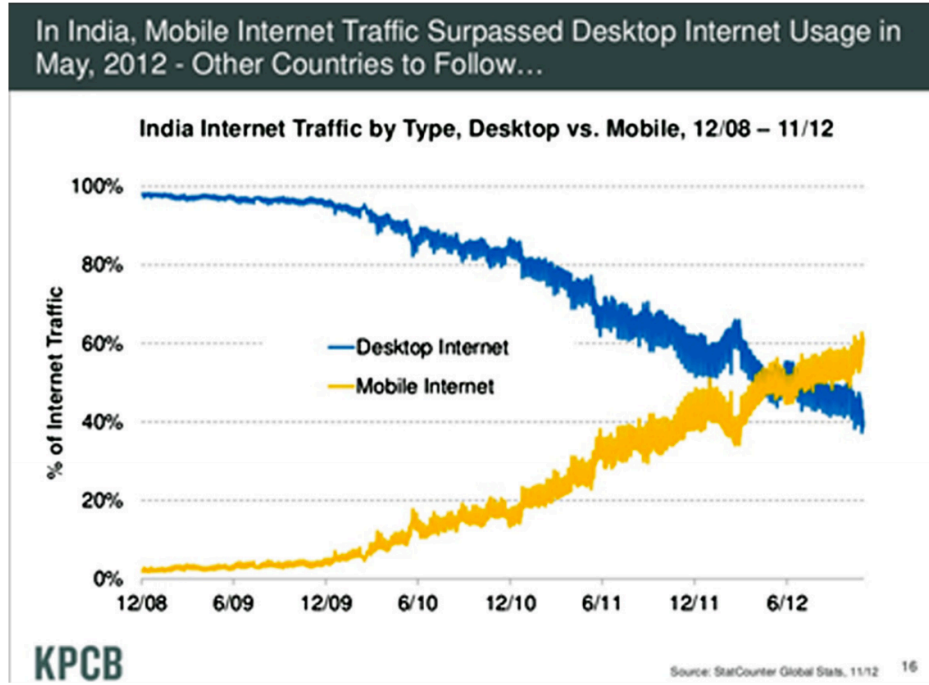
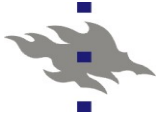
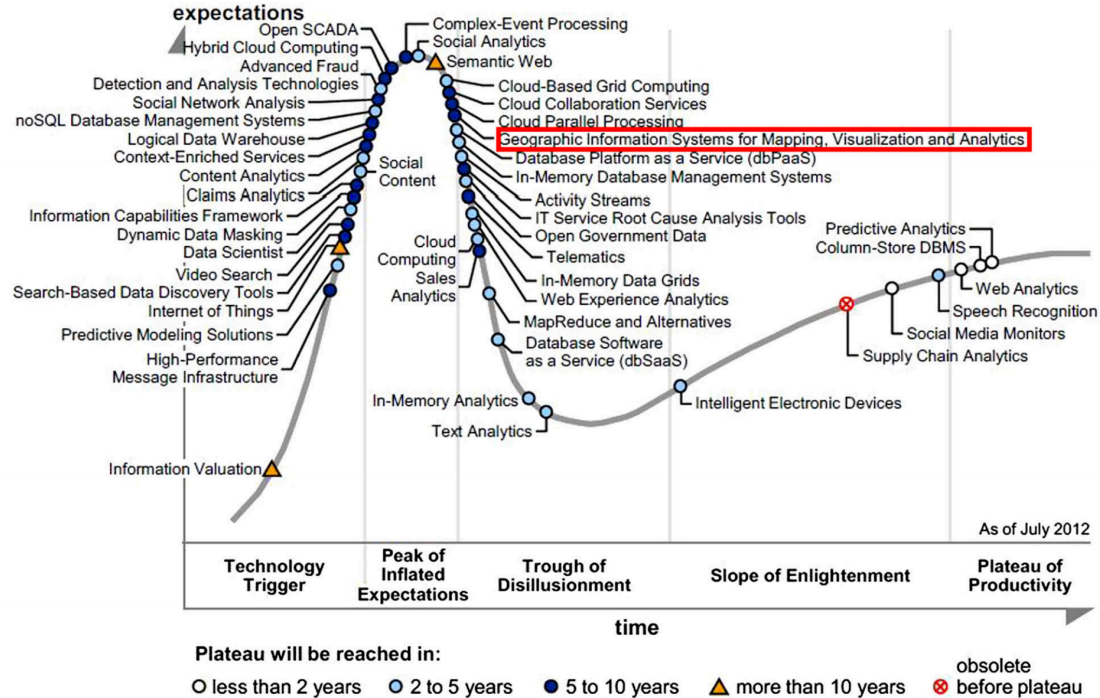


Fig. 1. Mobile internet traffic in India [3].

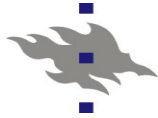


# Not only hype anymore



Source: Gartner (July 2012)

Fig. 2. Gartner's hype cycle (source: Gartner) [10].

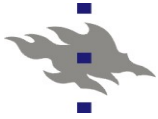


## Big Data is important for marketing

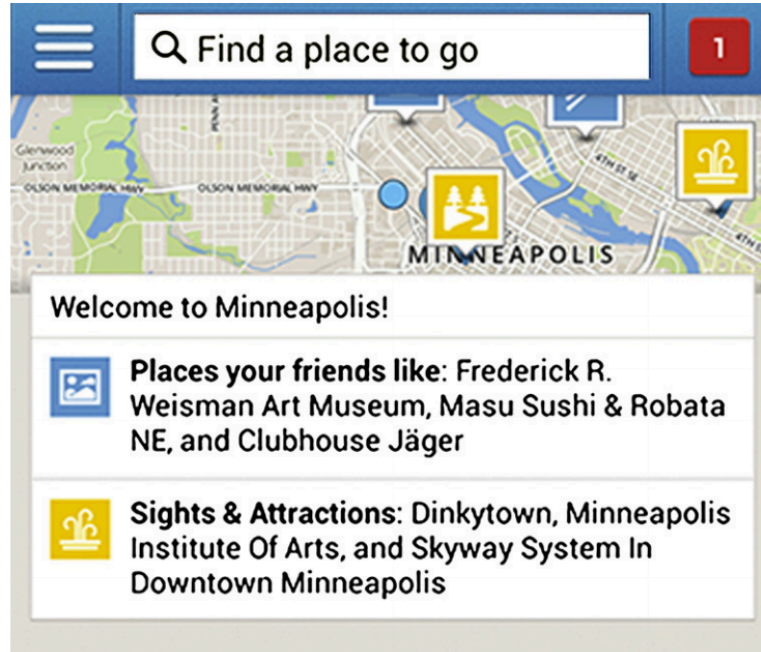
Example Location data, subset of Big Dta:

“Location targeting is holy grail for marketers.”

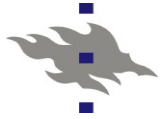
- Sir Martin Sorrell, the CEO of WPP Group



# Applications

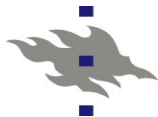


**Fig. 6.** Foursquare Android app with recommendations.



# How to Apply big data for marketing

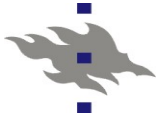
## 2) Analysing



## Prediction

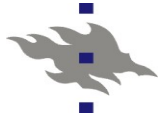
- The future location of a human can be predicted by analyzing his/her records of previous traces
- Analysis of human mobility can boost many applications ranging from epidemic modeling to traffic prediction and urban planning.





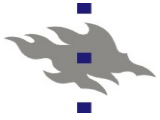
## Case Walmart and Hurricane

- The executives at Walmart decided to adopt one of big data technologies—predictive analytics
- Linda M. Dillman, Walmart's chief information officer, asked her staff to predict what would happen soon based on what had happened when Hurricane Charley landed several weeks ago.
- By analyzing the transaction records stored in Walmart's data warehouse, the company could predict which items were bought just before or after an event (i.e., a hurricane) at a specific region.



## Case Walmart and Hurricane

- People who had lived in Florida's Atlantic coast did not increasingly buy some products **directly related to hurricanes, e.g., water and flash lights.**
- Surprisingly, strawberry PopTarts increased in sales, by seven times compared with their usual sale rate, just before a hurricane. In addition, the top-selling item immediately before the hurricane was instead ...



# Top selling product before Hurricane was beer



# How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did



**Kashmir Hill**, FORBES STAFF

Welcome to *The Not-So Private Parts where technology & privacy collide* [FULL BIO](#)

Every time you go shopping, you share intimate details about your consumption patterns with retailers. And many of those retailers are studying those details to figure out what you like, what you need, and which coupons are most likely to make you happy. **Target** TGT +1.30%, for example, has figured out how to data-mine its way into your womb, to figure out whether you have a baby on the way long before you need to start buying diapers.



Microsoft Cloud

lower the cost of borrowing by 90%.



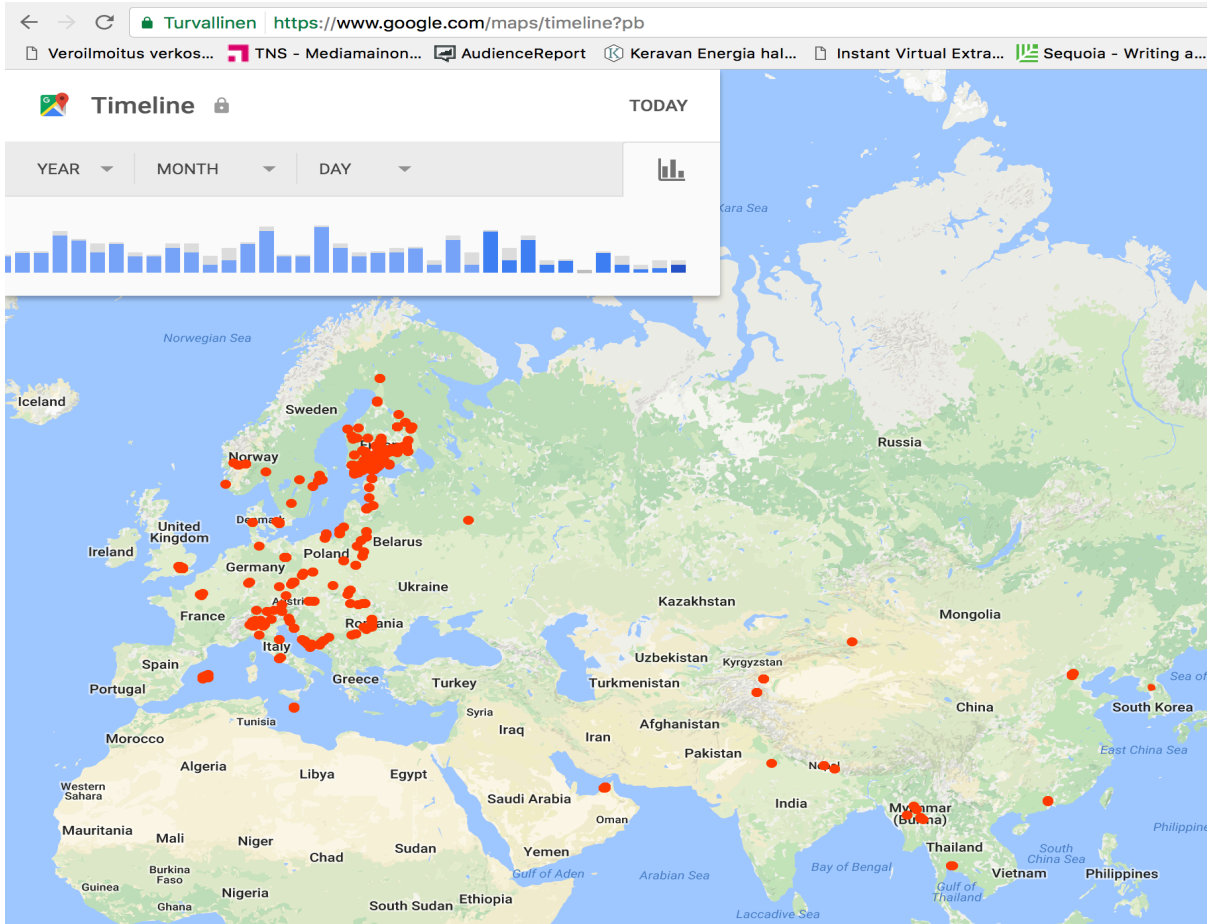
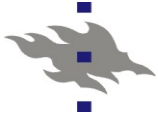
## How we predict relevancy: example nearbyness

- Direct marketing.

- This field is supported by Tobler's first law of geography

“Everything is related to everything else,  
but near things are more related than distant things.”

- suggesting the services or stores close to the current location of a user should be more effective than suggesting those far-away

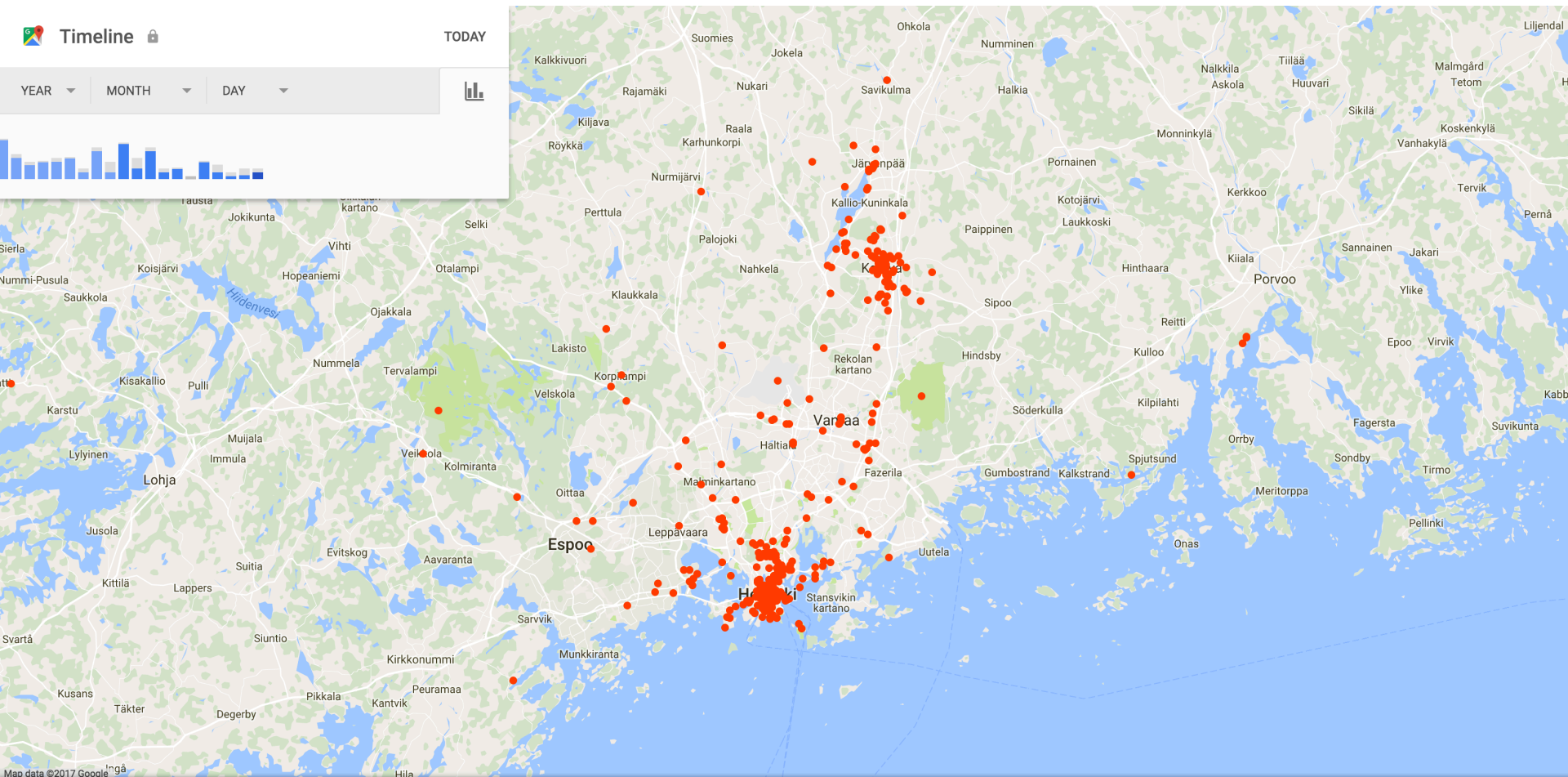


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Timeline

YEAR MONTH DAY

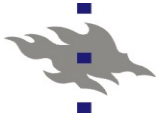
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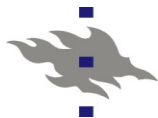






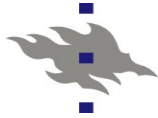
# How geospatial data is saved?

- 3 forms
  - Raster data
  - vector data
  - graph data



## Data types 1/3: Raster data

- include geospatial images typically obtained by unmanned aerial vehicles, security cameras, and satellites. Recently, the military is collecting huge amounts of raster data by utilizing drones, and the satellites keep providing us with the remote sensing data of the Earth
- The raster data is being provided by digital map services, e.g., Google Earth. Data analysts extract the tracks of moving objects or useful features from these raster data.
- Representative use cases include life pattern mining and change detection.



## Data types 2/3: Vector data

- vector data
  - consists of points, lines, and polygons.
  - For example, points can be collected through checkin's on
    - Foursquare /
    - Facebook /
    - Google Maps, and
    - lines and polygons correspond to roads in OpenStreetMap

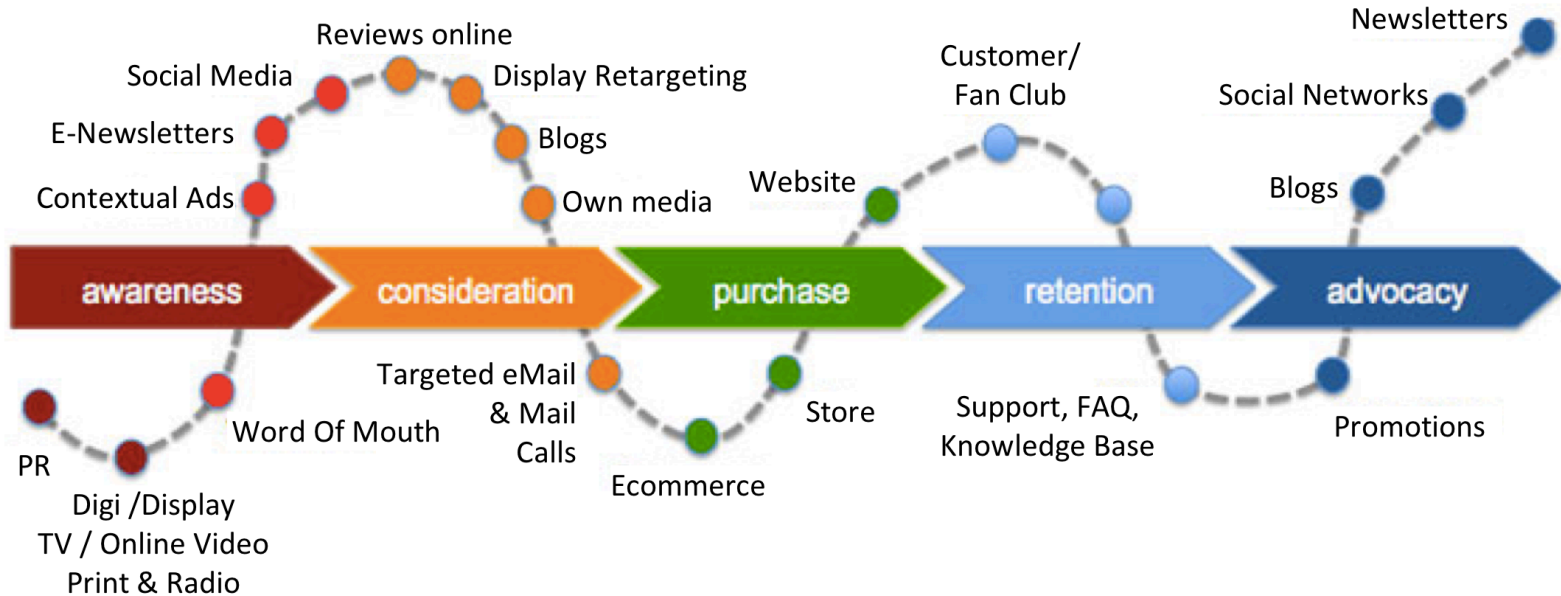


## Data types 3/3: Graph Data

- graph data
  - mainly appears in the form of road networks.
  - Here, an edge represents a road segment, and a node represents an intersection or a landmark.
  - The trajectories of vehicles on the road network are
    - represented by sequences of road segments (edges)



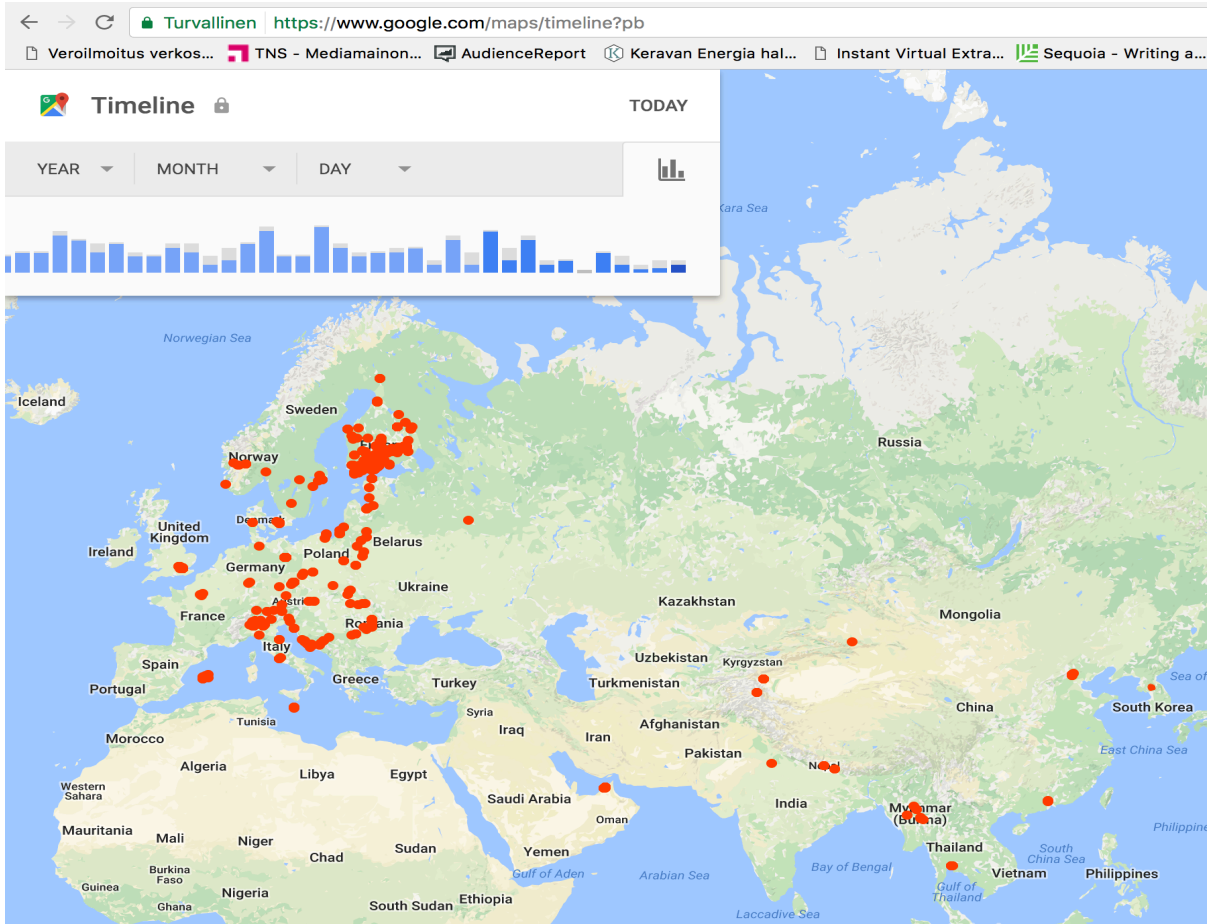
# How we leave traces (=data)





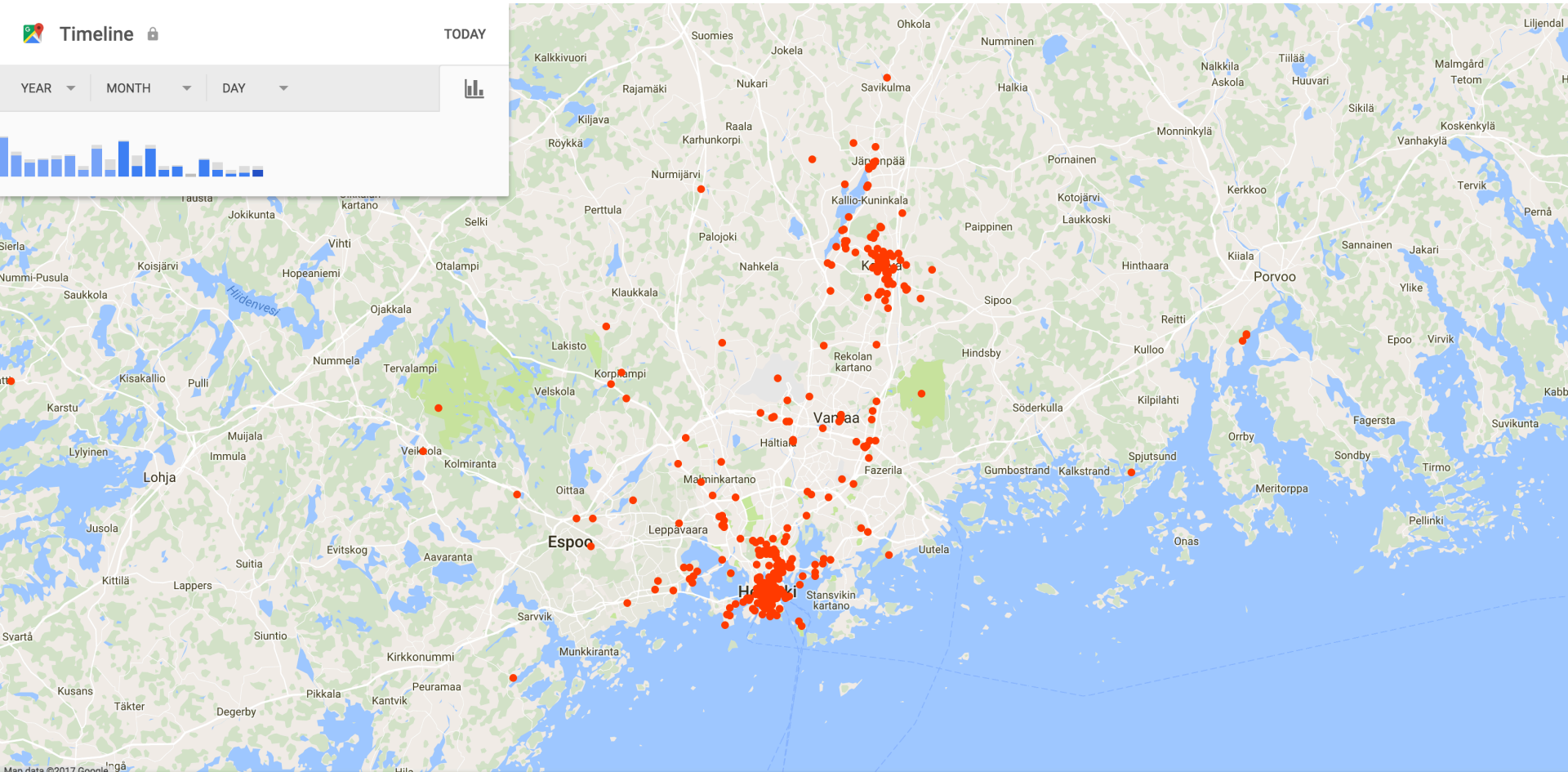
# Amount of data sources and real time data is increasing

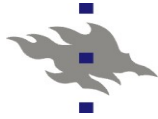
- With the advancements of sensor and communication technologies, new sources of geospatial big data are emerging
  - sensors (or sensor networks) become more prevalent in these days.
    - loop detectors for detecting traffic in roads,
    - electrical grids,
    - environmental sensors for measuring air quality
  - Mobile



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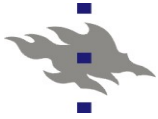




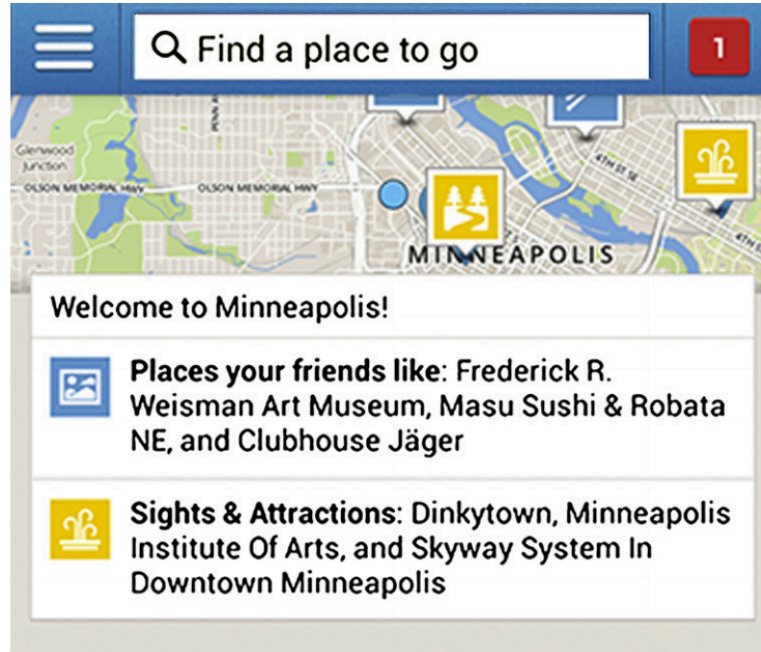


Collecting data is not key issue anymore

The most important issue  
is how we use & exploit  
these geospatial big data



# Applications



**Fig. 6.** Foursquare Android app with recommendations.

TILA: Kaikki | 
 HINTA: Ei väliä | 
 JÄRJESTÄ: Yleisarvosanan mukaan | 
 Tyhjennä | Näytä suodattimet

**Tortilla House Kamppi**  
fresh mex  
4.4/5

Kasvisruokaa

**New Bamboo Center**  
kiinalais-malesialainen  
4.2/5

Lapsiystävällinen Kasvisruokaa

**Brasserie Le Havre**  
ranskalaista  
4.2/5

Kasvisruokaa

**STADIN EKA CHILIBAARI**  
Papito chilibaari  
4.1/5

Lapsiystävällinen Kasvisruokaa

**Chilli Asematunneli**  
pikakebab  
3.9/5

Kasvisruokaa

**India House**  
intialaista, suomalaista  
3.9/5

Kasvisruokaa

**Ravintola Lasipalatsi**  
ruokaravintola  
3.8/5

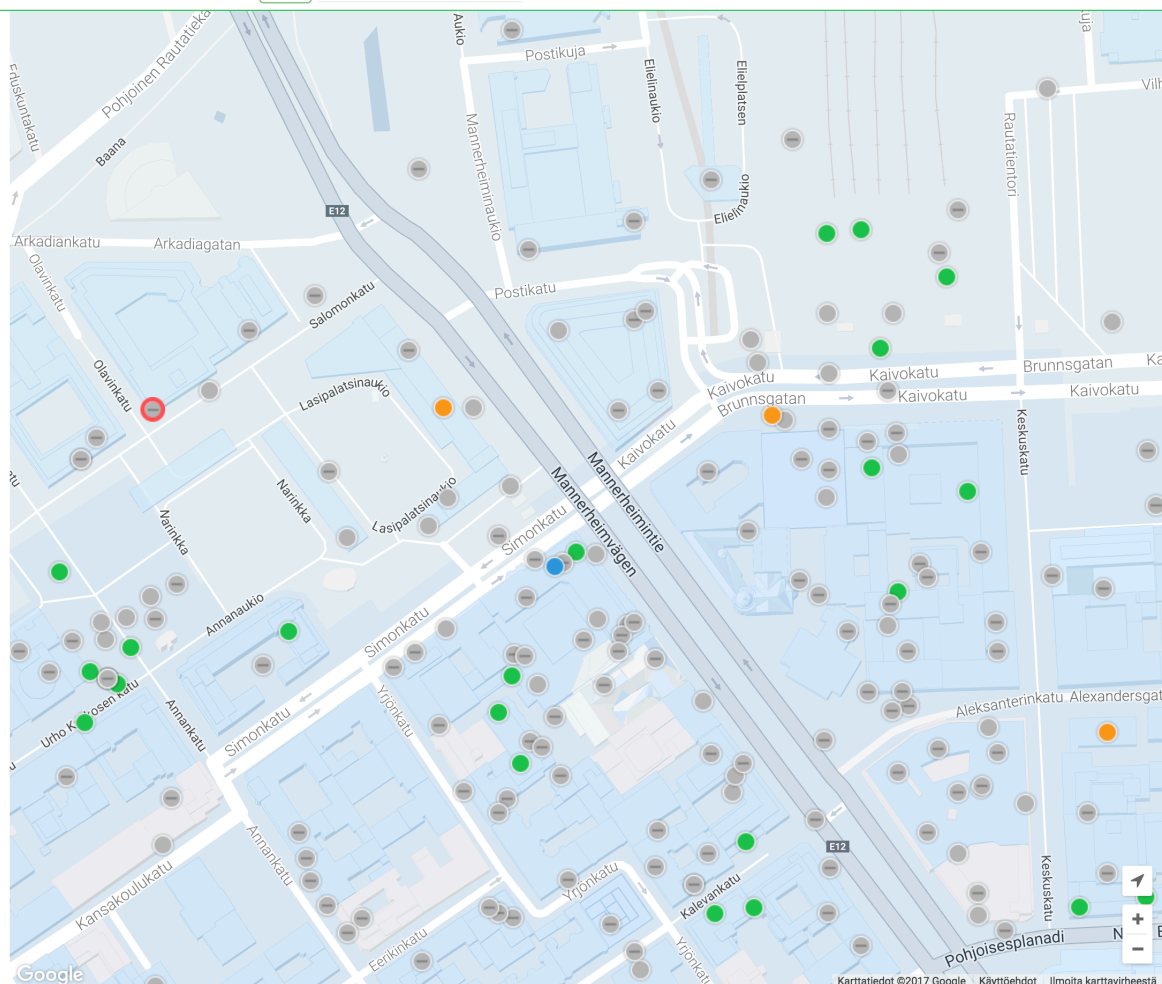
Lapsiystävällinen Kasvisruokaa Unicef

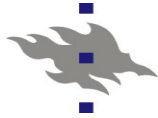
**Rulla**  
riisipaperirulla ja viini  
3.8/5

Kasvisruokaa

**Subburritos**

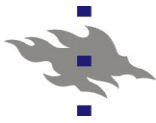
**Kippo Kukontori**  
3.7/5



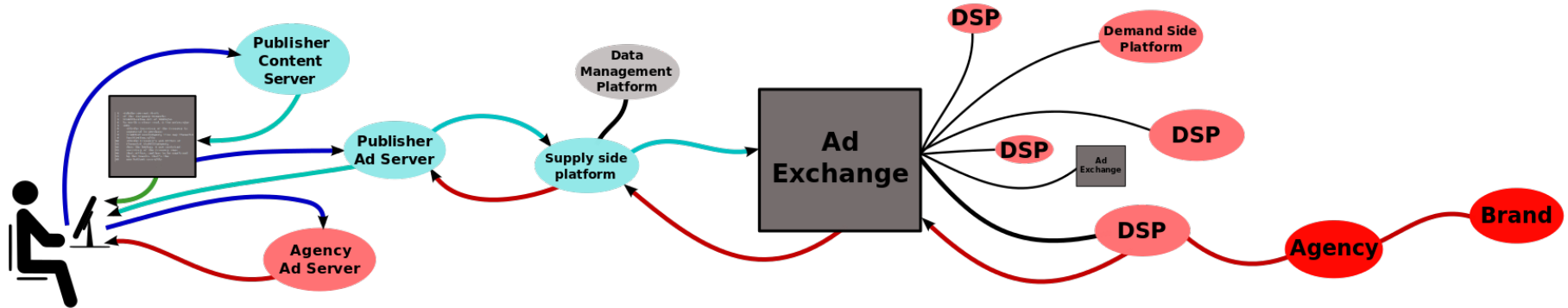


# Advertisement Automation with Big Data

- Data can be used to provide better advertising

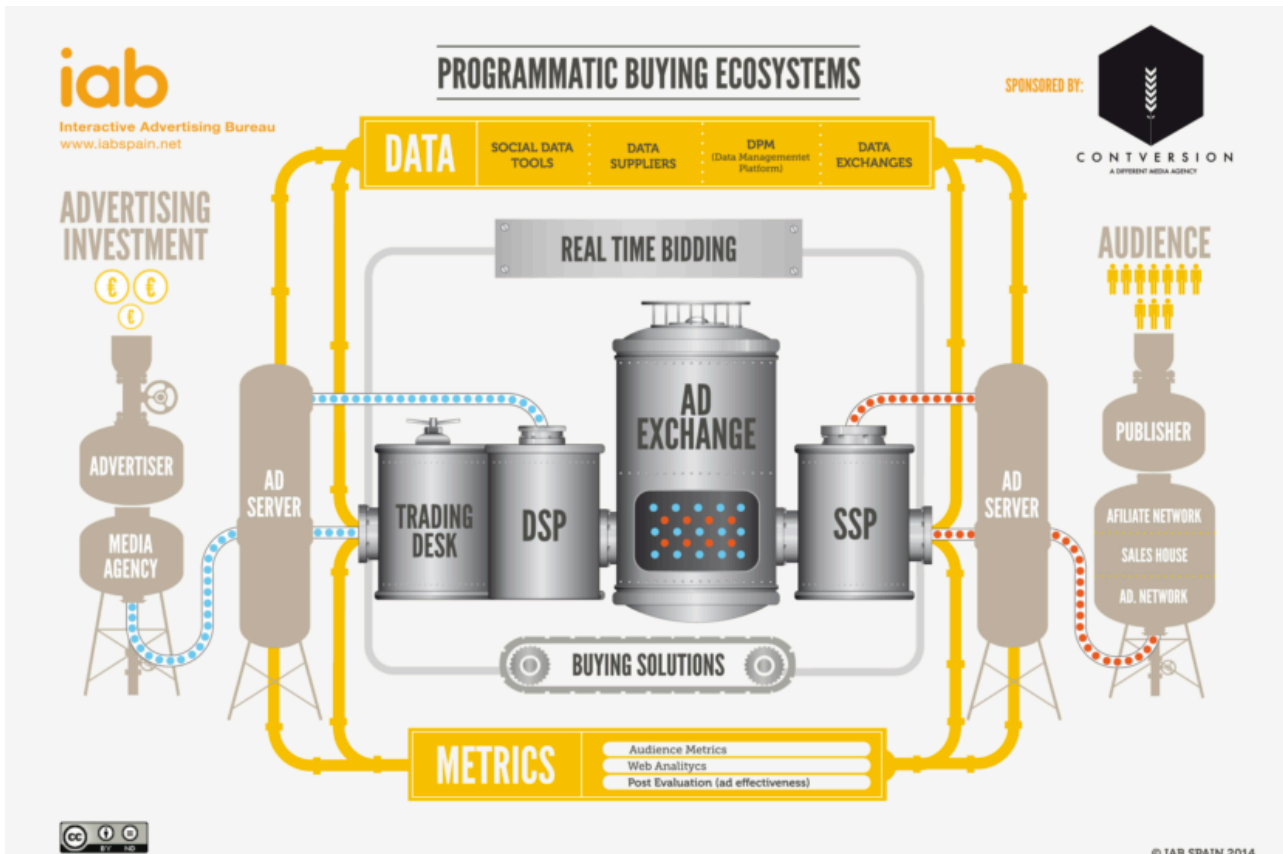


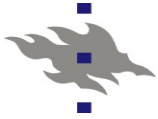
# Advertising Programmatic marketing ecosystem





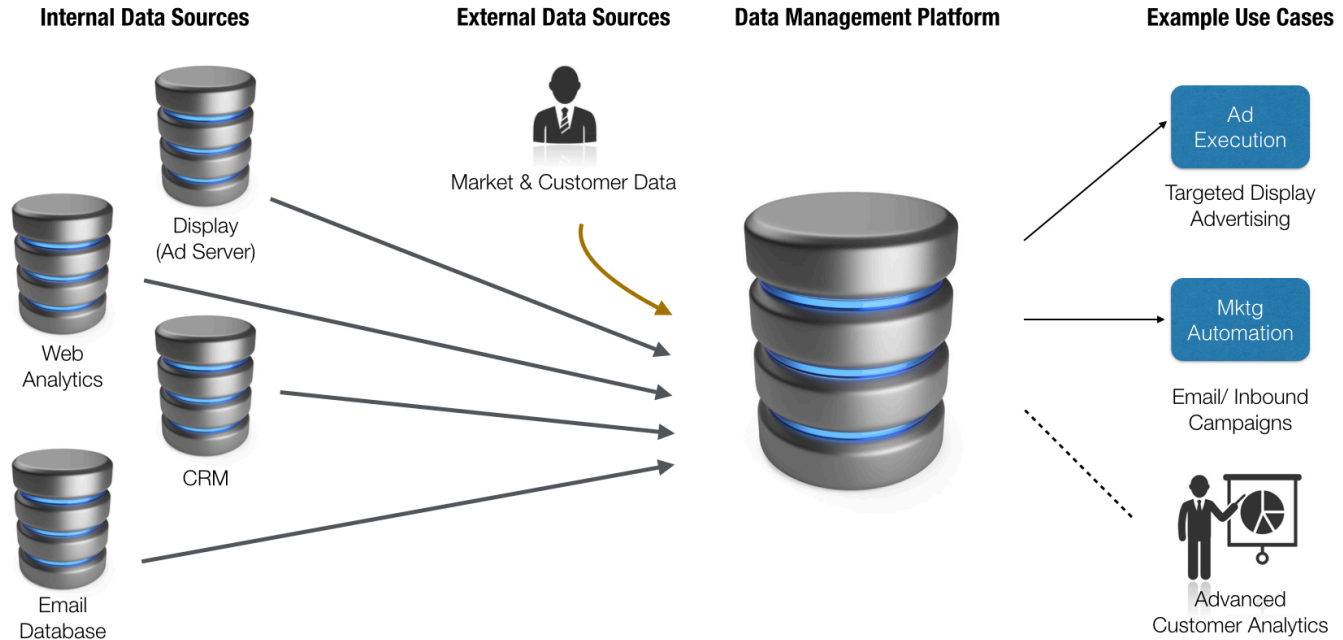
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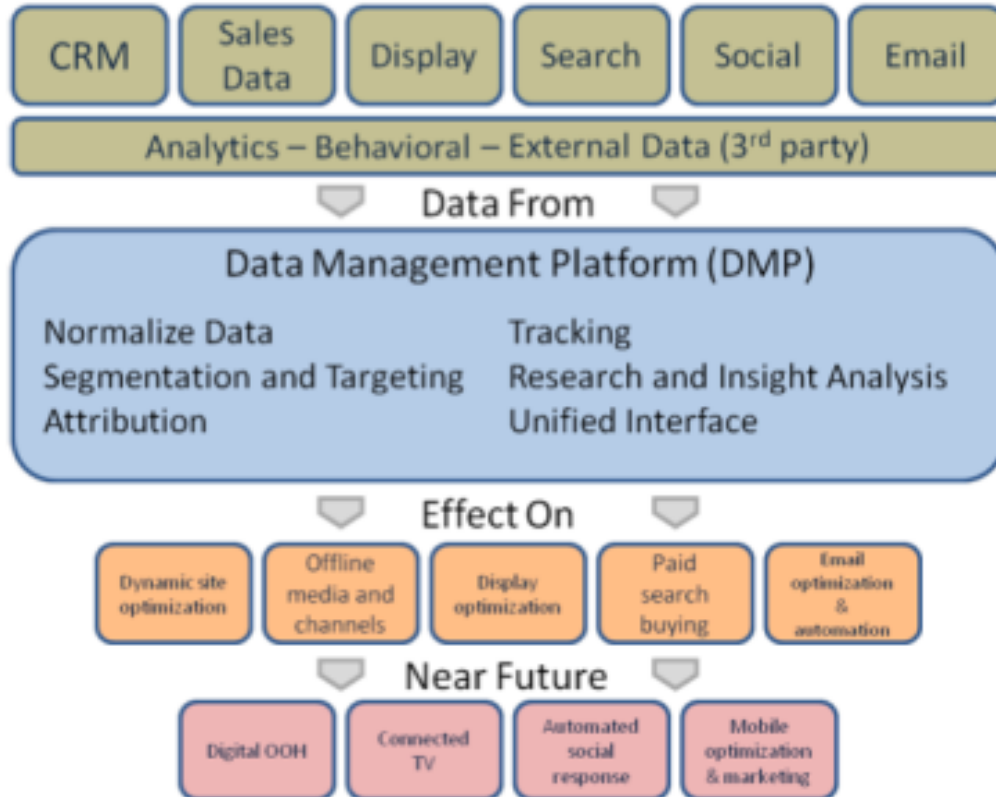
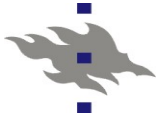


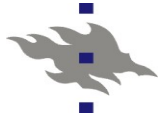
# Data Management Platforms

Approach to collecting, organizing and activating customer data

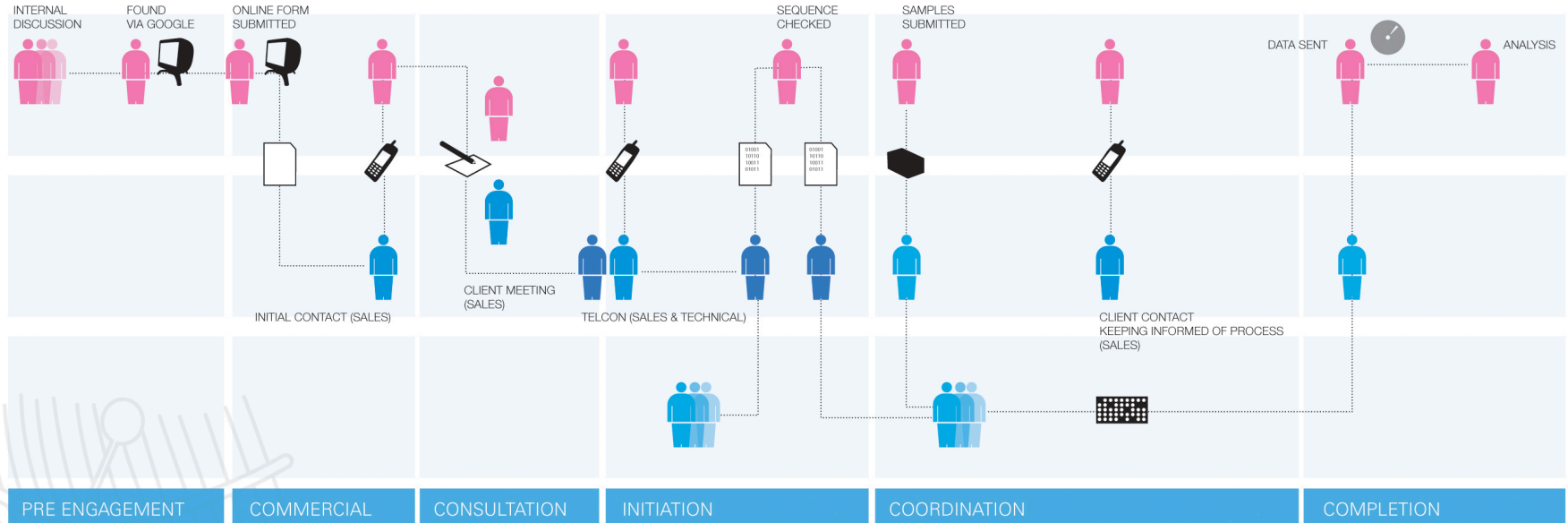


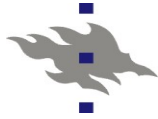




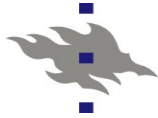


# Customer path

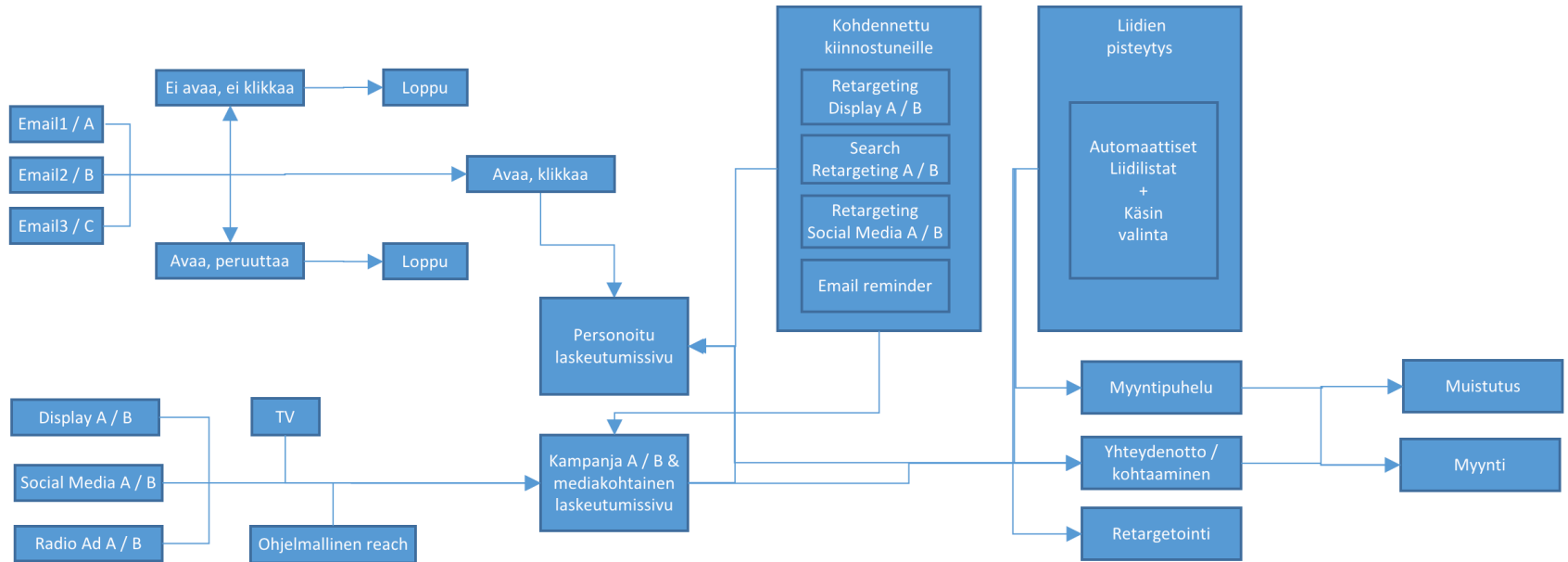


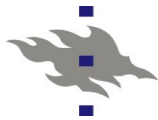


# The future of advertising will be data driven



# Continuous marketing w/ Big Data





## Open problems

- General Data Protection Regulation:  
REGULATION (EU) 2016/679 OF THE EUROPEAN  
PARLIAMENT AND OF THE COUNCIL of 27 April 2016  
on the protection of natural persons with regard to the  
processing of personal data and on the free movement of  
such data, and repealing Directive 95/46/EC

8960.74

Outotec  
Atria A

+4.40% Oriola-KD A  
+4.24% Neo Industrial

-3.49% ma 13.2. 5:00  
-2.50% Kauppalehden toimitus



LUE JA KOMMENTOI ▶

**Kauppalehti**  
**Blogit**

## "Mikä hidastaa B2B-verkkokaupan yleistymistä?"

Jari Valtanen, Toimitusjohtaja, Rocla Solutions Oy

KAUPALLINEN YHTEISTYÖ

**Kauppalehti**

Uutiset

Pörssi

Yritykset

Keskustelu

Blogit

Kirjaudu



### KL NYT

Tärkeimmät uutiset ja terävimmät näkemykset nyt.

13.2. 13:38 KOROT  
Euriborit laskussa, 12 kk euriborin muutos -0,001 prosenttiyksikköä

13.2. 13:16 (pv) SIJOITTAMINEN  
Tokmannin suuromistaja osti osakkeita 1,8 miljoonalla eurolla

13.2. 13:14 KOROT  
Euriborit laskussa, 12 kk euriborin muutos -0,001 prosenttiyksikköä

13.2. 13:14 AUTO  
Autovuokrausalan kisa Turunilla

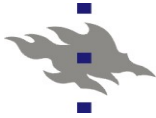


## Henri Elo: Yhtiökokoukset alkavat ja niin myös osakkeiden mitätöinti

Pörssiolumnisti ja sijoittaja Henri Elo jakaa vinkkejä tuleviin yhtiökokouksiin.

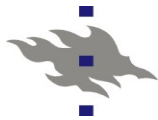
Käytämme Alma Median sivustoilla evästeitä. Jatkamalla hyväksyt evästeiden käytön. [Lisätietoja.](#)

SELVÄ



## Summary & Conclusion

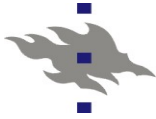
- Big Data consist of collection, analysis and usage
- Collection is not anymore an issue
- Analysis needs a lot of work
- Right use gives more value to brand, customer, user and ecosystem
  - Better advertising
  - Less intrusive ads
  - More relevancy in ads
  - What before was spooky, will be new standard and we expect to be served according to data traces we leave:  
"How nice that you think of me"



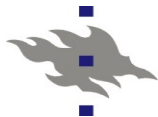
## Sources

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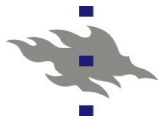




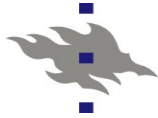
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